

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Karl-Heinz Pitsch

Confirmation No.: 3076

Application No.: 10/647,980

Group Art Unit: 3267

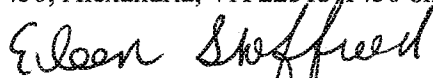
Filed: August 26, 2003

Examiner: Paul Danneman

For: CLIENT RELATIONSHIP MANAGEMENT
AND PRODUCT DISTRIBUTION
SYSTEM AND METHOD

AMENDMENT UNDER 37 C.F.R. § 1.116

This correspondence is being filed electronically addressed to: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450 on the date shown below


Eileen Sheffield Date: June 1, 2009

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This is in response to the Final Office Action dated April 1, 2009.

Remarks/Arguments begin on page 13 of this paper.